



## Quality Policy

Amsafe Bridport is committed to providing safe and high quality products and services to our Customers; as such this document describes the minimum requirements for achieving those goals through an effective quality management system.

### Objectives

Key business objective will be met by continuous improvement of our people; processes and systems resulting in the timely delivery of safe; reliable products and services that meet or exceed our Customers' requirements and by developing a culture that promotes open honest communication regarding any potential quality / safety subject.

Therefore we are targeted to:

- Ensure a just culture exists enabling reporting in line with regulatory requirements.
- Maintaining and improving on our current aerospace and other approvals.
- Ensure training and key processes are effective through review periodic review.
- Achieve < 500 ppm for liability accepted Customer returns.
- Achieve > 98% on time delivery to Customers.
- Robustly close complaints < 90 days, using structured problem solving and RCCA.
- Improve supply chain, on time delivery and quality performance to >98%.
- Provide suitable and sufficient training to all employees for required tasks.

### Responsibilities

Further detail of processes and procedure are accessible within COM1 and COP's

Overall accountability for quality and compliance is held by the Accountable manager - President

Deferred accountability for maintaining quality system – Quality and Compliance Manager

Each individual who works for the company is responsible for meeting this requirement.

This policy will be displayed on the company noticeboards; intranet Portal and is available to all interested parties on request.

A handwritten signature in black ink, appearing to read 'Jason Abbott', written over a horizontal line.

**Jason Abbott**  
AmSafe Bridport President  
October 2018